



BlueCross BlueShield  
of North Carolina

# MEDICARE

Blue Cross<sup>®</sup> and Blue Shield<sup>®</sup> of North Carolina (Blue Cross NC) | Healthy Blue + Medicare<sup>SM</sup>  
(HMO-POS D-SNP)

## Important Change to Your Patients' Specialty Prescriptions

Effective April 1, 2025, and upon member consent, specialty pharmacy prescriptions for our Group Retiree Solutions members currently being dispensed by CarelonRx Specialty Pharmacy will be transferred to BioPlus Specialty Pharmacy (BioPlus). Those of our members who will be affected received a letter in February explaining this transition.

### Next Steps:

- If the member provides consent to move to BioPlus, they will receive a phone call from BioPlus to review important information related to their prescriptions.
- If you have Group Retiree Solutions patients who choose to move their prescription, BioPlus will contact you to request new prescriptions, refills, or preapprovals.
- If you have patients who choose not to move their prescription, no action is required.

### Benefits of Working With BioPlus

If your patients move to BioPlus, you can expect:

- Faster approvals — know in two hours whether your patient is accepted for treatment.
- Less paperwork for benefits verification and appeals.
- More help with securing patient financial assistance.

### We're Here to Help

If you have questions, contact your provider relationship management representative or call BioPlus directly at **833-549-2145**.

*CarelonRx Specialty Pharmacy is an independent company providing pharmacy benefit management services on behalf of the health plan.*

<https://bluecrossnc.com/providers/networks-programs/blue-medicare/healthy-blue-medicare>

Blue Cross and Blue Shield of North Carolina Senior Health, DBA Blue Cross and Blue Shield of North Carolina, is an HMO-POS D-SNP plan with a Medicare contract and a NC State Medicaid Agency Contract (SMAC).

Enrollment in Blue Cross and Blue Shield of North Carolina Senior Health depends upon contract renewal.

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