



BlueCross BlueShield
of North Carolina

MEDICARE

Blue Cross[®] and Blue Shield[®] of North Carolina (Blue Cross NC) | Healthy Blue + MedicareSM
(HMO-POS D-SNP)

Important Information About Specialty Prescriptions

Effective January 1, 2025, and upon member consent, specialty pharmacy prescriptions for Medicare members currently being dispensed by CarelonRx Specialty Pharmacy will be transferred to BioPlus Specialty Pharmacy.

What Happens Next?

- Medicare individual patients received a letter in November explaining this transition. If they provide consent to move to BioPlus, they will receive a phone call from BioPlus to review important information related to their prescriptions.
- If you have Medicare patients who choose to move their prescription, BioPlus will contact you to request new prescriptions, refills, or prior authorizations.
- If you have Medicare patients who choose not to move their prescription, no action is required.

Benefits of Working With BioPlus

If your Medicare patients choose to move to BioPlus, here is what you can expect:

- Faster approvals:
 - Know in two hours whether your patient is accepted for treatment
- Less paperwork and hassle over benefits verification and appeals
- More help with securing patient financial assistance

CarelonRx, Inc. and BioPlus work together to deliver patients an unparalleled level of high-tech, high-touch service that focuses on their whole health.

If you have questions, contact your provider relationship management representative or BioPlus directly at **833-549-2874**.

Through genuine collaboration, we can simplify access to care and help you deliver high-quality, equitable healthcare.

CarelonRx, Inc. is an independent company providing pharmacy benefit management services on behalf of the health plan.

<https://bluecrossnc.com/providers/networks-programs/blue-medicare/healthy-blue-medicare>

Blue Cross and Blue Shield of North Carolina Senior Health, DBA Blue Cross and Blue Shield of North Carolina, is an HMO-POS D-SNP plan with a Medicare contract and a NC State Medicaid Agency Contract (SMAC). Enrollment in Blue Cross and Blue Shield of North Carolina Senior Health depends upon contract renewal.

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