



BlueCross BlueShield
of North Carolina

MEDICARE

July 2024

Save Time and Get Better Results With Optimized CPT Code Search in Availity Essentials

Improvements in search capabilities in Availity Essentials now result in faster and more accurate results.

Please note, this communication applies to Healthy Blue + MedicareSM (HMO-POS D-SNP) offered by Blue Cross and Blue Shield of North Carolina (Blue Cross NC).

To help save you more time upfront while receiving more detailed eligibility & benefits information, we've expanded the Current Procedural Terminology[®] (CPT) code search capabilities in Availity Essentials' Eligibility and Benefit tool.

These optimizations enable the use of up to eight specific CPT or Healthcare Common Procedure Coding System (HCPCS) codes per transaction for faster, more accurate, and personalized search results, which include:

- Authorization requirement notifications — so you know up-front if an authorization is needed.
- Additional plan-level benefit limitations details.
- Cost-share information displayed by places of service and procedure codes.

Making these details available on the search results pages can help you save time and effort by giving you access to the right information you need when you need it. Additionally, it reduces the need to contact us, resulting in fewer calls and chats over time.

Watch the [recorded training](#) to see how you can start saving time today. Learning sessions show step-by-step how you can use the CPT code search capabilities in Availity Essentials to help increase your productivity. We're dedicated to supporting your success through digital solutions that help reduce your administrative burden and streamline your interactions with us.

If you have any questions, contact your Blue Cross NC provider relationship management representative.

<https://www.bluecrossnc.com/providers/networks-programs/blue-medicare/healthy-blue-medicare>

Blue Cross and Blue Shield of North Carolina Senior Health, DBA Blue Cross and Blue Shield of North Carolina, is an HMO-POS D-SNP plan with a Medicare contract and a NC State Medicaid Agency Contract (SMAC). Enrollment in Blue Cross and Blue Shield of North Carolina Senior Health depends upon contract renewal.

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