

StudentBlue™

BENEFIT Highlights

for UNC Charlotte Postdocs

Effective: 7/1/2023

CALL 1-800-762-8505

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StudentBlueNC.com



**BlueCross BlueShield
of North Carolina**

BLUE OPTIONS® BENEFIT HIGHLIGHTS (PPO)

All dollar amounts and percentages are what you, as a plan member, would pay.

	In-Network	Out-of-Network
Campus Health Services (medical services)	No charge	Not applicable
Physician Office Visit Includes office surgery, consultation, X-rays, lab and benefit period maximum of four office visits for the assessment of obesity in- and out-of-network.		
Primary Care Provider	20% after deductible	30% after deductible
Specialist	20% after deductible	30% after deductible
Preventive Care Routine examinations, well-child care, immunizations, pap smears, mammograms, prostate specific antigen tests (PSAs)		
Primary Care Provider	No charge	30% after deductible*
Specialist	No charge	30% after deductible*
*Only federally mandated preventive care is covered out-of-network.		
Therapies Short-term rehabilitative therapies (maximums apply to home, office and outpatient settings): Physical/occupational: 30 visits per benefit period Speech therapy: 30 visits per benefit period		
Primary Care Provider	20% after deductible	30% after deductible
Specialist	20% after deductible	30% after deductible
Urgent Care Centers and Emergency Room		
Urgent care centers	20% after deductible	30% after deductible
Emergency room visit (Copay waived and inpatient benefits apply if admitted. If held for observation, outpatient benefits apply.)	\$150 copayment, then 20% after deductible	\$150 copayment, then 20% after deductible
Ambulatory Surgical Center	20% after deductible	30% after deductible
Inpatient and Outpatient Hospital Services		
Hospital and hospital-based services	20% after deductible	30% after deductible
Outpatient clinic services (other than Preventive Care above)	20% after deductible	30% after deductible
Professional services	20% after deductible	30% after deductible
Hospital and Professional		
Outpatient labs	20% after deductible	30% after deductible
Outpatient X-rays, ultrasounds and other diagnostic tests, such as EEGs and EKGs	20% after deductible	30% after deductible
CT scans, MRIs, MRAs and PET scans in any location, including physician's office	20% after deductible	30% after deductible
Other Services		
Skilled Nursing Facility (60 days per benefit period)	20% after deductible	30% after deductible
Home Health Care, Durable Medical Equipment and Hospice	20% after deductible	30% after deductible
Ambulance	20% after deductible	20% after deductible
Maternity (includes prenatal and post-delivery care)		
Hospital services (delivery)	20% after deductible	30% after deductible
Professional services (delivery)	20% after deductible	30% after deductible
Transplants		
Hospital services	20% after deductible	30% after deductible
Professional services	20% after deductible	30% after deductible

BLUE OPTIONS BENEFIT HIGHLIGHTS (PPO) (CONTINUED)

	In-Network	Out-of-Network
Infertility Services		
Primary Care Provider	20% after deductible	30% after deductible
Specialist	20% after deductible	30% after deductible
Hospital services	20% after deductible	30% after deductible
Inpatient and outpatient professional services	20% after deductible	30% after deductible
Lifetime Maximum, Deductibles and Coinsurance Maximums		
The following deductibles and coinsurance maximums also apply to the services on the previous page and mental health and substance use services below.		
Lifetime Benefit Maximum	Unlimited	Unlimited
Deductibles		
Individual (<i>per benefit period</i>)	\$500	\$1,000
Family (<i>per benefit period</i>)	\$1,500	\$3,000
Out-of-Pocket Maximum		
Individual (<i>per benefit period</i>)	\$2,100	\$4,200
Family (<i>per benefit period</i>)	\$6,300	\$12,600
Mental Health and Substance Use Services		
Precertification required for inpatient and certain outpatient services.		
Mental Health Services		
Office visit	20% after deductible	30% after deductible
Inpatient/outpatient	20% after deductible	30% after deductible
Substance Use Services		
Office visit	20% after deductible	30% after deductible
Inpatient/outpatient	20% after deductible	30% after deductible
Prescription Drugs		
Campus Health Services		
Generic or brand (<i>30 day supply</i>)	\$10 copayment	Not applicable
Other Pharmacy		
Up to 30 day supply. 31-60 day supply is two copayments, and 61-90 day supply is three copayments.		
Tier 1	\$20 copayment	Copayment + charge over in-network allowed amount
Tier 2	\$35 copayment	Copayment + charge over in-network allowed amount
Tier 3	\$50 copayment	Copayment + charge over in-network allowed amount
Tier 4	\$75 copayment	Copayment + charge over in-network allowed amount
Tier 5	25% coinsurance	Copayment + charge over in-network allowed amount
There is \$50 per drug minimum and \$100 per drug maximum for each 30-day supply of Tier 5 drugs.		

ADDITIONAL INFORMATION ABOUT BLUE OPTIONS FROM BLUE CROSS NC

Benefit Period

The period of time, usually 12 months as stated in the group contract, during which charges for covered services provided to a member must be incurred in order to be eligible for payment by Blue Cross and Blue Shield of North Carolina (Blue Cross NC). A charge shall be considered incurred on the date the service or supply was provided to a member.

Allowed Amount

The maximum amount that Blue Cross NC determines is to be paid for covered services provided to a member.

Out-of-Pocket Maximum

The dollar amount a member must pay prior to Blue Cross NC paying 100% for certain services.

Day and Visit Maximums

All day and visit maximums are on a combined in- and out-of-network basis.

Utilization Management

To make sure you have access to high quality, cost-effective health care, we manage utilization through a variety of programs including certification, transplant management, concurrent and retrospective review.

The Blue Cross NC Utilization Management (UM) program works to ensure you get the care you need in the appropriate health care setting. Find details about our UM processes and how you can appeal a denied service at BlueCrossNC.com/UMdetails.

Certification

Certification is a program designed to make sure that your care is given in a cost-effective setting and efficient manner.

If you need to be hospitalized, you must obtain certification. Non-emergency and non-maternity hospital admissions must be certified prior to the hospitalization. If the admission is not certified, a penalty will be applied.

For maternity admissions, your provider is not required to obtain certification from Blue Cross NC for prescribing a length of stay up to 48 hours for a normal vaginal delivery, or up to 96 hours for delivery by cesarean section. You or your provider must request certification for coverage for additional days, which will be given by Blue Cross NC, if medically necessary.

All inpatient and certain outpatient mental health and substance use services must be certified in advance. Office visits do not require certification.

In-network providers are responsible for obtaining certifications. The member will bear no financial penalties if the in-network provider fails to obtain the appropriate authorization. The member is responsible for obtaining certification for services rendered by an out-of-network or out-of-state provider.

Health and Wellness Program

Because we want to help you stay healthy, we offer a variety of wellness benefits and services. You can take advantage of Health Line BlueSM, our 24-hour health information service with a health topics library; asthma and diabetes management; and a prenatal

program. You will also receive Active Blue, our health magazine, and have access to online health and wellness information at BlueCrossNC.com. With our program you can get health advice anytime you need it, so you can learn how to take charge of your health.

Blue Cross and Blue Shield of North Carolina (Blue Cross NC) provides free aids to service people with disabilities as well as free language services for people whose primary language is not English. Please contact the number on the back of your card for assistance.

Blue Cross and Blue Shield of North Carolina (Blue Cross NC) proporciona asistencia gratuita a las personas con discapacidades, así como servicios lingüísticos gratuitos para las personas cuyo idioma principal no es el inglés. Comuníquese con el número que aparece en el reverso de su tarjeta del seguro para obtener ayuda.

What is Not Covered?

The following are summaries of some of the coverage restrictions. A full explanation and listing of restrictions will be found in your benefit booklet. Your health benefit plan does not cover services, supplies, drugs or charges that are:

- Not medically necessary
- For injury or illness resulting from an act of war
- For personal hygiene and convenience items
- For inpatient admissions that are primarily for diagnostic studies
- For palliative or cosmetic foot care
- For investigative or experimental purposes
- For cosmetic services or cosmetic surgery except as specifically covered by your health benefit plan
- For custodial care, domiciliary care or rest cures
- For treatment of obesity, except for surgical treatment of morbid obesity, or as specifically covered by your health benefit plan
- For reversal of sterilization
- For treatment of sexual dysfunction not related to organic disease
- For conception by artificial means
- For self-injectable drugs in the provider's office

The benefit highlights is a summary of Blue Options benefits. This is meant only to be a summary. Final interpretation and a complete listing of benefits and what is not covered are found in and governed by the group contract and benefit booklet. You may preview the benefit booklet by requesting a copy of the Blue Options benefit booklet from Blue Cross NC Customer Service.

Deductibles, coinsurance, limitations and exclusions apply to this coverage. Further details of coverage, limitations and exclusions, and terms under which the policy can be continued in force will be provided in your benefit booklet.

Blue Cross NC provides the Health Line Blue program for your convenience. Blue Cross NC is not liable in any way for the goods or services received through Health Line Blue. Blue Cross NC reserves the right to discontinue or change the program at any time without prior notice. Decisions regarding your care should be made with the advice of a doctor. Depending on your plan, selected programs may not be available to you at this time. Check with your benefits administrator or Blue Cross NC Customer Service to determine your eligibility. Blue Cross NC has contracted with a third-party vendor independent from Blue Cross NC to bring you Health Line Blue.

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